

# Ferguson Scholarship Questionnaire

Whenever a new program is implemented, there are often minor adjustments that may make the process run more smoothly. In an effort to make sure the scholarship program is run as efficiently as possible, we welcome any feedback you may have on this year's application documentation, requirements, and the process in general. The answers to this survey are completely anonymous. We will compile all feedback and share it with Ferguson headquarters associates so they may consider modifications to the program for 2009.

Please take the time to complete this survey and return it to us at your earliest opportunity: Peninsula Community Foundation of Virginia, ATTN: Scholarship Officer, 11742 Jefferson Avenue #350, Newport News, VA 23606. Thank you very much for your participation.

1. On a scale of 1 to 5, with 1 being very difficult and 5 being very easy, how would you rate the scholarship application form and accompanying instructions? (circle one)

1          2          3          4          5

If you rated it a 1, 2 or 3, please explain why (use the back of this page if you need more room).

---

---

---

2. Do you feel that the opportunity to apply was well publicized?      YES       NO   
If no, please explain or provide specific suggestions:

---

---

---

3. Do you feel that the criteria for the award, the required documentation, and standards for eligibility were clear and easy to understand?      YES       NO   
If no, please explain or provide specific suggestions:

---

---

---

4. If you contacted the Peninsula Community Foundation of Virginia for assistance, instructions, or clarification on the program, how would you rate the customer service you received on a scale of 1 to 5, with 5 being excellent?

1          2          3          4          5

If you rated it a 1, 2 or 3, please explain why (use the back of this page if you need more room).

---

---

---

5. Please provide any other comments, suggestions, concerns, or questions you have about how the program was administered for 2008. Please bear in mind that this feedback is completely anonymous and will be used constructively to streamline the process for us and for applicants in 2009. Use the back of this page or an additional sheet if necessary.

---

---

---

Thank you very much for your participation!  
You may call us toll-free at 866-412-6540 if you wish to discuss any concerns with our staff,  
or visit our website at [www.pcfvirginia.org](http://www.pcfvirginia.org) and click on "Contact Us" to e-mail the office directly.